



Edward T. Grossman, MD, *FACP, FACG*  
Richard N. Lopatin, MD, *FACP, FACG*  
Kenneth R. Mauer, MD, *FACP, FACG*  
Julie E. Spivack, MD  
Strick J. Woods, MD

Eddy A. Castillo, MD  
Emil J. Blanco, MD  
Gena M. Cobrin, MD  
Diane Zavaglio, RN Nurse Manager  
Joseph Engel, MPS Administrator

## Cancellation Policy

### The Endoscopy Center of Fairfield

When we agree on a time for your procedure we will reserve a block of time in our Endoscopy Center schedule just for you. Many staff members will be reserved and assigned to focus on your comfort and safety and prepare for your visit. We know that you have also prepared yourself for your procedure and are expecting to have it when you arrive.

If a patient is unable to appear for a scheduled procedure and does not notify us in advance then the time and resources reserved for that patient will be wasted and just as important the opportunity to offer another patient that appointment will not be possible.

We will do our best to reserve an appointment time for you that best meets your needs. If you cannot keep your appointment please let us know at least 24 hours in advance so that another patient with an urgent need might take the time slot and you can be rescheduled as soon as possible.

If you have any questions or problems regarding your procedure or your preparation for it please call us at 203 292-0000. We are here to help you.

If we have less than 24 hours notice or no notice that you will be unable to keep your appointment then a \$100 charge may be applied which must be paid before the appointment can be rescheduled. We very much appreciate your assistance in helping us to provide all of our patients with timely appointments and the attention they deserve.

Thank you.

The Endoscopy Center of Fairfield  
June 6 2011