

# Frequently Asked Questions



**GCAA**

Greater Connecticut  
Anesthesia Associates

[greaterconnecticutanesthesia.com](http://greaterconnecticutanesthesia.com)  
(888) 717-5383

# Who is CRH Anesthesia?



**CRH Anesthesia** is a leading provider of anesthesia services that works collaboratively with endoscopy centers nationwide. With a passion for and an expertise in delivering the highest quality of care, CRH Anesthesia brings an unparalleled combination of innovation, patient safety, and quality practices to better support the patients, facilities, and communities we serve. We thank you for entrusting our dedicated anesthesia providers and are proud to share with you our commitment to ensuring a safe, compassionate, and comfortable experience.

## **How much will anesthesia services cost for my procedure?**

Providing an estimate for anesthesia is difficult because processing is based on time or charged amount and is plan specific. If your service is a screening procedure, most plans will cover this at 100% of their allowed amount. Exceptions include some BCBS plans and grandfathered commercial plans. We are happy to assist when possible; however, due to the number of insurance plans, we suggest you contact your insurance company if you have a specific question.

## **Does Greater Connecticut Anesthesia Associates accept my insurance?**

We accept any insurance that the Endoscopy Center where you have the procedure accepts. Because we are an ancillary provider, we typically do not need to contract separately with your insurance company to be processed in-network (several BCBS plans are the exception). We contract with all federal (Medicare, Tricare) and state plans (Medicaid).

If we are not a participating anesthesia provider within your insurance plan we will work with your insurance company, once you have completed the Assignment of Benefits (AOB) form, to ensure that you are not penalized for our non-participating

(out-of-network) status. The maximum amount you will owe will be your participating (in-network) benefit rates. Please contact us if you have ANY concerns.

## **Do I need to file anything with my insurance provider?**

As a courtesy to you, the bills for your anesthesia services will be submitted to your insurance company once you have signed the AOB form and your insurance company should send the payment directly to our billing office. If we have secondary insurance on file for you, we will file a claim for the amount not paid by your primary insurance. If there is no secondary insurance on file, we will send you a bill for the co-payment due as determined by your insurance company.

## **How to read your Explanation of Benefits (EOB)**

Your EOB is plan specific, so please contact us directly at (888) 717-5383 so that we can address your questions over the phone. If we are notified of a denial, we will send you notices explaining your benefits and appeal rights. These letters are insurance specific and typically explain what needs to be done to have the balance reduced or eliminated.

## **Your EOB may identify:**

- The patient and the service provided
- The amount charged by the provider
- The amount of the charges that are covered and not covered under your plan
- The amount paid to your provider
- The amount you are responsible for

## **Remember: Your EOB is not a bill**

It simply explains what is covered by your insurance plan. It is likely that you will see additional EOBs and notices from your insurance company as your claim progresses.

# Thank you for choosing Greater Connecticut Anesthesia Associates

## **My insurance sent me a check, what should I do?**

If your insurance company sends payment directly to you, you may either endorse the check OR write a personal check for the amount received and send it to the address listed below.

## **You have options for paying your bill**

We accept debit cards and all major credit cards

**Questions?** Email [service@crhanesthesia.com](mailto:service@crhanesthesia.com)

**Pay by phone:** (888) 717-5383

**Pay online:** Visit <https://www.arietishealth.com/ezpaymybill> or scan the QR code below.

**Pay by personal check:** Please make the check out to Greater Connecticut Anesthesia Associates and mail to:

**Greater Connecticut Anesthesia  
Associates (GCAA)**

**P. O. Box 736631**

**Dallas, TX 75373-6631**



*Scan the QR code to  
pay your bill online.*



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